

NHS POLL SUMMARY: MARCH 2020/NOVEMBER 2021

5,185 adults in Great Britain were interviewed online between 3 and 6 March 2020, and 5,034 between 27 Oct and 2 Nov 2021.
Data have been weighted to be representative of all adults in Great Britain.

March 2020 and Nov 2021: Based on the last time you personally used NHS services, how would you rate the quality of your experience on a scale of 0 to 10, where 0 means “terrible” and 10 means “excellent”? // On a scale of 0 to 10, how good or bad do you think NHS services currently are in the country as a whole, where 0 means “terrible” and 10 means “excellent”?

	Mean score /10		2019 GE vote			Gender		Work in NHS?		Contact in last 6 months		
	March 2020	Nov 2021	ALL	Con	Lab	LD	Male	Female	Yes	No	None	Frequent
Personal experience	7.8	7.4	7.8	8.2	8.0	8.0	7.8	8.0	8.1	7.9	7.5	8.1
			7.4	7.4	7.6	7.7	7.4	7.6	7.5	7.4	7.2	8.2
Country as a whole	6.9	6.3	6.9	7.1	6.8	6.7	6.9	6.8	6.9	6.9	6.7	6.9
			6.3	6.2	6.5	6.4	6.4	6.4	6.6	6.3	6.1	7.0

Nov 2021: From your own experience or from what you have seen or heard, do you think the NHS overall is in a better or worse state now than it was before the covid pandemic?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
TOTAL BETTER STATE	5	5	6	3	2	6	3	6	5	5	4
About the same state	21	21	27	13	13	25	17	24	21	23	13
TOTAL WORSE STATE	67	67	63	79	82	61	72	66	67	64	73
Don't know	8	8	5	6	3	8	8	4	8	9	9

Nov 2021: [Those saying the NHS is in a worse state now than before the pandemic] Which of the following statements comes closest to your view?

%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
		Con	Lab	LD	Male	Female	Yes	No	None	Frequent
The NHS is suffering from a short-term overload because of the pandemic, but things will get better once the backlog has been cleared	19	27	13	10	20	18	24	19	19	19
The pandemic has made problems within the NHS more serious, and things are unlikely to get better any time soon	77	70	84	88	76	79	75	78	77	79
Don't know	4	3	3	2	4	3	2	4	4	2

March 2020 and Nov 2021: Over the last five years, would you say the amount of money spent on the NHS has:

%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
		Con	Lab	LD	Male	Female	Yes	No	None	Frequent
March 2020	42	28	65	48	38	48	50	42	39	49
Fallen	15	17	10	17	17	14	16	15	17	11
	14	15	13	13	15	13	18	14	14	7
Stayed about the same	20	37	10	18	26	15	22	21	20	17
	28	45	16	25	36	20	20	28	30	19
Risen	21	19	15	16	19	23	13	22	23	24
	24	19	19	21	20	29	21	25	24	27
Don't know										

Nov 2021: Over the last 5 years, would you say the service offered by the NHS overall has:

	%	March 2020	Nov 2021	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
					Con	Lab	LD	Male	Female	Yes	No	None	Frequent
TOTAL Got better		9		12	5	9	11	7	13	9	8	11	
		11		14	8	7	12	10	14	11	10	11	
Stayed about the same		31		37	22	27	33	28	28	31	31	29	
		25		28	20	25	27	24	30	25	26	23	
TOTAL Got worse		50		43	65	56	46	53	49	50	46	49	
		52		53	61	58	50	54	47	52	51	58	
Don't know		11		8	8	9	11	11	9	12	16	11	
		12		5	10	11	11	13	9	12	13	10	

March 2020 and Nov 2021: Over the last 20 years, would you say the service offered by the NHS overall has:

	%	March 2020	Nov 2021	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
					Con	Lab	LD	Male	Female	Yes	No	None	Frequent
TOTAL Got better		20		24	14	16	23	16	26	18	16	20	
		22		28	17	18	23	21	28	22	21	30	
Stayed about the same		16		19	13	13	17	16	16	16	18	11	
		15		17	12	15	17	12	19	14	15	8	
TOTAL Got worse		50		48	61	59	48	53	46	51	45	52	
		47		47	55	52	46	48	38	47	47	40	
Don't know		14		9	12	12	14	15	12	15	19	17	
		16		7	15	15	14	18	15	16	17	23	

March 2020 and Nov 2021: Over the next 5 years, do you think the service offered by the NHS overall will:

	%	March 2020	Nov 2021	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
					Con	Lab	LD	Male	Female	Yes	No	None	Frequent
TOTAL Get better		22		36	10	15	24	20	21	22	20	22	
		20		29	14	15	22	20	21	20	19	27	
Stay about the same		26		31	19	28	28	24	23	27	29	21	
		26		29	23	26	27	25	30	26	27	22	
TOTAL Get worse		38		22	59	46	36	40	44	38	35	40	
		38		34	48	47	38	40	36	38	40	33	
Don't know		14		12	12	11	13	16	13	15	17	16	
		15		8	15	11	13	16	12	15	14	17	

Nov 2021: Over the next 20 years, do you think the service offered by the NHS overall will:

	%	March 2020	Nov 2021	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
					Con	Lab	LD	Male	Female	Yes	No	None	Frequent
Get significantly better		9		13	6	4	8	10	11	9	8	18	
Get slightly better		23		29	19	22	23	22	22	23	23	19	
TOTAL GET BETTER		32		42	25	26	31	32	33	32	31	37	
Stay about the same		13		15	10	11	16	11	19	13	14	9	
Get slightly worse		14		14	16	16	13	15	12	14	14	5	
Get significantly worse		20		17	25	21	20	19	18	20	21	21	
TOTAL GET WORSE		34		31	41	37	33	34	30	34	35	26	
Don't know		21		13	23	26	20	23	18	22	21	28	

March 2020 and Nov 2021: From what you have read or heard or from your own experience, on a scale of 0 to 10, how big a problem do you think each of the following is for NHS patients today – where 0 means “not a problem at all” and 10 means “a very big problem indeed”?

	Mean /10	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
	March 2020 Nov 2021	ALL	Con	Lab	LD	Male	Female	Yes	No	None
Waiting times for operations and other treatment	7.7	7.6	8.0	7.9	7.7	7.9	7.6	7.8	7.8	7.7
	8.3	8.4	8.5	8.5	8.2	8.6	8.2	8.3	8.4	8.5
Difficulty getting GP appointments	7.5	7.4	7.6	7.6	7.3	7.7	7.5	7.6	7.6	7.3
	7.7	8.0	7.6	7.4	7.6	8.0	7.6	7.7	8.0	7.8
Different standards of care between different hospitals and areas of the country	7.7	7.6	7.9	7.6	7.3	8.0	7.5	7.7	7.4	8.0
	7.1	7.2	7.3	7.1	6.8	7.3	7.0	7.1	7.2	7.1
Patients being denied drugs or treatments that could help them	7.0	7.0	7.0	6.5	6.7	7.2	6.6	7.1	6.8	7.3
	6.3	6.4	6.3	5.6	6.0	6.7	5.5	6.3	6.5	6.6
Lack of communication with patients about their condition or treatment	6.0	5.9	6.0	5.7	5.8	6.1	5.9	6.0	5.9	5.9
	6.2	6.4	6.1	5.6	6.2	6.3	5.8	6.3	6.4	6.1
New drugs and treatments not being approved quickly enough	7.1	7.2	6.9	6.5	6.8	7.3	6.9	7.1	6.9	7.4
	6.1	6.3	6.1	5.4	5.8	6.5	5.8	6.2	6.0	6.2
Standards of cleanliness in hospitals	5.6	5.7	5.5	5.4	5.3	5.8	5.2	5.6	5.6	5.4
	4.5	4.6	4.2	4.3	4.4	4.5	4.0	4.6	4.8	3.4
The quality of NHS nursing care	5.1	4.9	5.0	4.8	4.8	5.2	5.1	5.1	5.1	4.7
	4.4	4.5	4.4	4.2	4.3	4.7	4.6	4.4	4.8	3.8

March 2020 and Nov 2021: On a scale of 0 to 10, how important to you think each of the following things are when it comes to explaining problems within the NHS – where 0 means it is not important at all and 10 means it is extremely important?

Mean /10	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
		Con	Lab	LD	Male	Female	Yes	No	None	Frequent
There is a big backlog of patients waiting for treatment that was postponed because of covid Nov 2021	8.8	8.9	8.6	8.6	8.4	8.9	8.4	8.8	8.6	9.1
The NHS has a shortage of doctors, nurses and other clinical staff	8.7	8.5	9.0	8.8	8.5	8.9	8.9	8.7	8.4	8.8
	8.2	8.1	8.8	8.8	8.1	8.7	8.6	8.2	8.1	9.0
There is a great deal of waste and bureaucracy in the NHS	8.0	8.7	7.3	7.4	7.8	8.2	7.9	8.0	7.9	8.2
	7.8	8.8	7.2	7.2	7.7	8.0	7.4	7.9	7.9	7.9
The NHS does not receive enough funding	8.4	7.6	9.2	8.8	8.1	8.7	8.6	8.4	8.0	8.5
	7.7	6.4	8.9	8.2	7.2	8.2	8.0	7.7	7.4	8.7
People are living longer and needing more healthcare	8.2	8.4	8.1	8.6	8.0	8.4	8.4	8.2	8.1	8.4
	7.7	8.0	7.6	7.8	7.5	7.9	7.8	7.7	7.7	8.2
NHS staff are underpaid	7.8	7.3	8.4	8.0	7.6	8.1	8.0	7.7	7.6	8.0
	7.4	6.5	8.3	7.6	7.0	7.7	8.1	7.4	7.1	8.5
The population is growing faster in some places than local NHS services can cope with	8.1	8.6	7.5	7.9	7.8	8.4	8.3	8.0	7.9	8.3
	7.3	8.0	6.9	7.1	7.2	7.7	7.3	7.4	7.3	7.7
Costs are rising as technology advances and new treatments are developed	7.6	7.9	7.2	7.6	7.4	7.9	7.5	7.6	7.4	7.6
	7.1	7.3	6.8	7.1	6.8	7.4	7.1	7.1	7.0	7.8
Governments keep interfering rather than leaving things to the professionals who know best	7.3	6.8	7.8	7.6	7.3	7.3	7.6	7.3	7.2	7.7
	7.1	6.3	7.9	7.4	6.9	7.3	7.1	7.0	6.9	7.8
People expect more from the NHS than it is realistically able to provide	7.4	7.8	6.8	7.4	7.1	7.6	7.9	7.3	7.4	7.3
	6.7	7.1	6.2	6.6	6.5	6.8	7.3	6.6	6.6	7.2
Too many people are using the NHS who have not paid into it	7.1	8.5	5.1	5.5	6.8	7.2	6.8	7.1	7.0	7.1
	6.3	7.9	4.3	4.4	6.1	6.3	5.7	6.3	6.3	5.7

March 2020 and Nov 2021: Below are some suggestions that have been made for helping to fund the NHS in the future. Please say whether or not you think the Government should consider introducing each one.

	% should consider / % should not consider		2019 GE vote			Gender		Work in NHS?		Contact in last 6 months		
	March 2020	Nov 2021	ALL	Con	Lab	LD	Male	Female	Yes	No	None	Frequent
Charging for missed GP appointments	76/17			85/11	70/23	80/17	73/18	79/15	77/16	76/17	73/15	71/19
	69/21			83/13	61/31	76/20	69/22	71/20	71/22	70/21	70/21	70/21
Making cuts in other areas of government spending	66/22			63/26	69/21	66/24	61/26	69/17	67/21	65/21	59/24	68/18
	62/23			59/28	71/19	65/26	59/28	65/18	61/22	62/23	59/25	72/13
Increasing taxes for most people	47/41			45/46	56/34	66/27	52/37	44/44	53/34	46/41	44/41	49/38
	39/49			39/53	46/45	54/39	41/51	37/49	31/57	39/49	38/51	44/42
Cutting back on non-clinical staff	46/38			60/30	36/49	44/42	46/39	46/38	42/51	46/37	44/37	44/36
	44/39			64/27	34/52	44/40	47/39	43/39	38/50	45/37	45/37	43/41
Using more private companies to provide NHS services when they can do so more efficiently	41/46			55/35	22/66	39/50	41/47	41/44	33/57	41/44	40/43	33/52
	44/43			62/29	27/63	39/52	43/45	45/40	36/54	44/42	44/40	36/49
Re-introducing prescription charges [Scotland and Wales]	41/48			51/41	35/54	45/54	42/48	41/48	49/43	41/48	42/46	37/45
	32/59			48/43	28/69	41/47	31/62	33/55	33/59	32/59	34/56	45/49
Introducing charges for some NHS treatments	39/50			51/42	28/63	36/56	40/49	39/51	43/48	39/50	41/47	30/59
	32/57			47/46	18/73	32/60	34/55	29/59	37/52	32/57	32/56	28/54
Increasing government borrowing	38/41			30/53	54/26	47/40	39/43	37/39	42/35	37/40	35/42	35/38
	36/41			25/59	50/27	47/35	38/45	34/36	39/37	35/42	33/44	42/32
Asking everyone to pay into an insurance scheme to cover their future healthcare needs	30/56			39/51	20/69	33/57	33/55	29/58	32/58	30/56	30/53	25/59
	29/57			40/50	19/72	34/56	30/58	28/56	27/60	29/56	29/55	25/51
Increasing prescription charges [England only]	25/65			29/65	22/69	30/61	28/61	22/69	28/63	23/65	25/60	18/72
	21/69			26/69	17/75	29/65	24/65	19/72	19/73	22/68	23/67	17/64
Closing some local hospitals to consolidate services into bigger, more efficient units with more specialist staff	23/64			25/66	22/65	25/66	24/62	21/66	27/61	23/64	21/62	21/64
	21/66			23/68	19/72	22/66	23/66	19/66	26/63	20/66	20/65	16/58
Reducing the range of NHS services and concentrating on emergencies and very serious conditions	21/69			27/65	12/79	16/78	23/66	18/72	22/72	19/69	23/63	19/69
	18/71			22/71	11/81	16/79	20/69	15/74	20/71	17/72	21/67	10/78

March 2020: Thinking about the last time you needed to see your GP, were you given an appointment within what you would consider to be a reasonable time?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
Yes – I was given an appointment within a reasonable time	65	65	67	65	72	64	65	64	64	57	69
No – I had to wait an unreasonably long time	25	25	26	26	19	24	26	24	24	21	22
Can't remember / have not made an appointment with my GP	11	11	7	9	9	13	9	12	11	22	9

Nov 2021: [Those who had tried to make a GP appointment in the last year] When you last needed to see your GP, were you given an appointment within what you would consider to be a reasonable time?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
Yes – I was given an appointment within a reasonable time	61	61	57	67	68	61	60	65	60	43	62
No – I had to wait an unreasonably long time	16	16	18	14	12	16	15	17	15	15	23
No - I was not able to make an appointment at all	20	20	24	17	17	19	21	13	21	36	15
Don't know/Can't remember	3	3	2	3	3	3	3	5	3	7	0

Nov 2021: [Those who had had a GP appointment in the last year] Was your last appointment with your GP...

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
By telephone	57	57	52	61	61	56	57	54	57	60	66
In person, face-to-face	39	39	42	35	35	39	39	39	39	34	28
Online	4	4	4	4	3	4	3	7	3	6	6
Don't know/Can't remember	1	1	1	1	0	1	1	0	1	0	0

Nov 2021: Many GP appointments are currently taking place remotely – online or by telephone – rather than face-to-face at GP surgeries. Which of the following is closest to your view?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
GPs had no choice but to conduct appointments remotely at the height of the pandemic, but they should now be seeing patients in person as far as possible	36	43	30	32	37	36	33	37	36	39	
Remote GP appointments are fine for routine things like repeat prescriptions, but for other things GPs should see patients in person	26	26	31	34	24	29	30	26	24	27	
GPs should have continued with in-person appointments throughout the pandemic	14	16	9	6	15	12	11	14	16	6	
Remote appointments are just as good as in-person appointments and GPs should continue to use them, even if the threat from covid has fallen, if that means they can speak to more patients in a day	10	7	14	18	9	11	15	9	8	11	
Remote GP appointments are not ideal, but the situation with covid is still so serious that it is not yet safe to return to in-person appointments	8	5	11	9	8	7	5	8	8	11	
None of these	2	1	1	1	3	1	3	2	2	1	
Don't know	5	1	4	2	5	4	4	5	6	6	

Nov 2021: Why do you think GPs are currently conducting many patient appointments remotely, by telephone or online?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
To protect themselves and other patients from covid	35	25	42	39	35	35	39	35	34	32	
Because GPs find it more convenient	26	41	17	22	27	25	17	27	28	22	
Because it means they can fit in more appointments in a day	19	18	24	24	18	21	22	19	16	21	
Because it means they can give a better service to patients	4	3	4	6	4	4	7	3	3	5	
Because it saves money	4	4	4	2	5	3	3	4	5	4	
Another reason	3	3	2	2	4	2	2	3	4	3	
Don't know	9	6	7	6	9	10	10	9	11	14	

Below are some pairs of statements. In each case, please tick the one which comes closest to your own view, even if neither represents exactly what you think.

	% March 2020/% Nov 2021	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
The quality of service offered by the NHS is pretty much the same throughout the country	14/12	14/11	13/12	13/10	16/15	11/10	19/14	13/12	15/13	8/8	
The quality of service offered by the NHS varies a lot between different areas and different hospitals	65/69	68/75	69/71	69/76	61/65	70/72	65/71	65/69	58/66	71/80	
Overall, the service offered by the NHS is as good or better than health services in most other European countries	55/47	59/49	58/49	54/44	54/47	56/48	63/56	54/47	53/45	52/51	
Overall the service offered by health services in most other European countries is better than that offered by the NHS	15/23	16/26	14/21	18/28	16/25	14/21	12/18	15/23	14/24	15/18	
The best way to raise standards in the NHS is for patients to choose where to be treated, so hospitals have an incentive to innovate and provide the best possible care	26/30	31/36	24/25	28/27	25/29	28/30	33/38	26/29	23/29	28/33	
The best way to raise standards in the NHS is for the Government to set standards and targets that all hospitals must meet	53/45	53/47	54/47	52/48	53/45	53/44	49/39	53/45	51/46	49/43	
It is acceptable for the NHS to use private companies to provide services to patients as long as they provide good quality and value, and services remain free at the point of use to patients	56/59	69/76	41/43	62/58	55/58	57/60	51/55	57/59	53/58	50/54	
It is wrong in principle for private companies to provide NHS services	32/29	23/17	50/47	30/34	33/31	30/27	36/34	31/28	31/27	38/33	
Patients who need treatment because of their smoking, drinking, eating or other lifestyle choices should have lower priority for NHS services	41/34	49/45	31/24	39/31	42/36	40/32	40/39	40/33	40/33	35/27	
Everybody should have the same entitlement to NHS services irrespective of their lifestyle choices	47/55	43/49	58/66	52/59	46/54	48/56	49/52	47/55	45/55	49/63	
Decisions about how NHS services are provided should be made at a local level to ensure the needs of each particular are met	43/49	44/51	47/55	47/55	44/50	43/49	47/49	43/49	39/48	42/58	
Decisions about how NHS services are provided should be made at a national level to ensure provision is consistent throughout the country	41/34	46/38	38/30	41/33	40/34	42/33	36/35	41/33	41/34	38/27	
The NHS is the best health service in the world	33	35	37	29	31	36	39	33	30	33	
There are other countries with better health systems than the NHS	40	43	39	49	46	36	39	41	42	37	
Decisions about how NHS services are provided should mostly be made by doctors and other health professionals	77/76	76/74	83/83	86/85	75/73	78/78	76/78	76/75	73/72	74/80	
Decisions about how NHS services are provided should mostly be made by the elected politicians who are accountable to the public	9/10	13/13	6/6	5/4	11/12	7/7	10/9	9/10	9/11	9/9	
It is acceptable for patients to receive different levels of care in different parts of the country if it means hospitals are trying to innovate and improve, and it leads to an improvement in standards overall	26/31	26/34	25/28	38/42	30/36	22/27	29/36	26/31	27/30	20/30	
It is more important that people receive the same level of care wherever they are in the country, even if this means standards improve more slowly	59/53	64/55	61/56	51/47	55/49	63/56	52/46	60/53	55/53	62/52	

% March 2020/% Nov 2021	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
		Con	Lab	LD	Male	Female	Yes	No	None	Frequent
An NHS funded by taxation and free at the point of use for everyone who needs it was workable when the NHS was founded more than 70 years ago, but it may no longer be the best way of providing for the country's health today	23/24	35/38	12/12	20/21	23/26	23/22	27/26	23/24	25/24	20/16
It will still be possible to provide for the country's health with an NHS funded by taxation and free at the point of use for everyone who needs it	61/60	53/51	78/77	71/70	63/61	60/60	60/57	61/61	56/59	64/63
It is more important to keep the principle of an NHS funded by taxation and free at the point of use, even if a different system could mean improvements in treatment and better survival rates for serious conditions	59/55	55/50	72/70	64/65	61/58	58/53	63/60	58/55	55/54	59/58
It is more important to have the best possible treatment and improved survival rates, even if that means the NHS is no longer funded by taxation and free at the point of use	21/23	28/35	12/12	22/19	22/25	20/21	20/20	22/24	23/24	18/21

Nov 2021: Thinking about how the NHS reacted to the covid pandemic, which of the following statements comes closest to your view, even if none of them is exactly what you think?

%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
		Con	Lab	LD	Male	Female	Yes	No	None	Frequent
The pandemic showed how good the NHS is and why it is the right health system for Britain	50	49	60	58	49	51	53	50	47	58
The pandemic showed that the NHS is in need of serious reform	35	42	27	30	37	33	34	35	37	28
Neither/don't know	15	9	13	12	14	16	13	15	17	14

Nov 2021: When it came to dealing with the pandemic do you think the UK did better or worse than most comparable countries?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
Much better	10	10	18	5	3	11	10	7	11	9	9
Slightly better	19	19	27	12	14	20	18	18	19	19	21
TOTAL BETTER	29	29	45	17	17	31	28	25	30	28	30
About the same	18	18	22	12	12	19	17	19	18	19	15
Slightly worse	19	19	18	20	27	18	20	24	19	20	10
Much worse	23	23	8	44	39	24	22	22	23	22	25
TOTAL WORSE	42	42	26	64	66	42	42	46	42	42	35
<i>Don't know</i>	11	11	8	7	5	9	12	10	11	11	20

Nov 2021: When it came to dealing with the pandemic do you think the NHS did better or worse than other countries' health services?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
Much better	19	19	22	20	15	18	20	19	19	17	17
Slightly better	29	29	30	28	39	30	28	35	29	28	32
TOTAL BETTER	48	48	52	48	54	48	48	54	48	45	49
About the same	22	22	21	25	23	23	21	22	22	24	17
Slightly worse	9	9	9	8	8	10	9	5	10	9	11
Much worse	4	4	5	4	2	4	4	3	4	4	0
TOTAL WORSE	13	13	14	12	10	14	13	8	14	13	11
<i>Don't know</i>	16	16	13	14	13	14	18	16	17	18	23

Nov 2021: Which of the following statements best applies to you?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
I have private health insurance through work	7	8	6	11	9	5	5	7	9	6	
I have private health insurance that I pay for myself	4	5	3	6	4	4	6	4	4	2	
I have private health insurance that someone else pays for	2	2	2	2	2	3	3	2	2	4	
I don't have private health insurance	87	85	89	81	85	89	86	87	86	87	

Nov 2021: [Those who do not have private health insurance] You said you do not have private health insurance. Which of the following best describes why?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
I would get private health insurance if I could afford it	32	43	23	28	29	36	22	33	30	35	
I don't think I need private health insurance because we have the NHS	33	35	32	39	36	31	38	33	33	32	
I'm opposed to private healthcare on principle	19	11	34	17	20	18	21	19	18	20	
None of these	15	11	12	16	16	15	19	15	18	14	

Nov 2021: In September, the government announced a 1.25% increase in National Insurance which it says will raise around £12 billion a year and will go towards funding the NHS and social care. Do you agree or disagree with each of the following statements?

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
“The extra tax revenue really will be spent on the NHS and social care”											
Strongly agree	10		15	9	10	10	11	10	11	9	16
Tend to agree	29		38	24	30	29	28	26	29	29	22
TOTAL AGREE	39		53	33	40	39	39	36	40	38	38
Tend to disagree	27		23	30	32	28	25	30	26	28	20
Strongly disagree	16		12	22	16	18	14	20	16	16	21
TOTAL DISAGREE	43		35	52	48	46	39	50	42	44	41
Don't know	18		12	16	12	15	21	15	18	18	20

	%	ALL	2019 GE vote			Gender		Work in NHS?		Contact in last 6 months	
			Con	Lab	LD	Male	Female	Yes	No	None	Frequent
“The extra money will lead to a significant improvement in the NHS”											
Strongly agree	7		9	6	7	5	9	5	8	6	12
Tend to agree	26		31	22	21	25	26	28	26	24	22
TOTAL AGREE	33		40	28	28	30	35	33	34	30	34
Tend to disagree	31		30	34	41	34	29	31	31	33	25
Strongly disagree	15		16	17	12	18	12	18	15	16	16
TOTAL DISAGREE	46		46	51	53	52	41	49	46	49	41
Don't know	21		14	21	19	18	23	18	21	21	25